

## TRAINING SERVICES

*From first session to full autonomy, here's what the process looks like.*

The goal of a Training engagement is not to create a dependency on Horizyn. It's the opposite. Training exists to build genuine AI competency inside your organization so your team can identify opportunities, implement solutions, and keep improving — without outside help.

### HOW IT WORKS

Training is hands-on and built around your business. Rather than teaching generic concepts in the abstract, every session is grounded in a real problem your team is facing. By the end, participants have learned the technology and used it to solve something that actually matters to them.

### THE PROCESS



**Alignment** — We agree on which platforms to cover and the depth of training required for each. This is typically informed by the Audit, which surfaces the tools most relevant to your business and your team's starting point.



**Pre-Work** — Together, we identify a specific pain point at your organization that the training will address. This becomes the exercise the session builds toward, so learning is immediately practical rather than theoretical.



**Training Session** — A bespoke, hands-on session covering the agreed platforms. Each session includes an introduction to the platform, a walkthrough of relevant use cases, and a live exercise where participants solve the pre-work problem using what they've just learned. Sessions run from a half day to multiple days depending on the number of platforms and the depth of training required.



**Training Materials** — Detailed reference materials covering everything from the session are left with your team so the learning doesn't walk out the door with the trainer.



Expand your business  
horizon *with AI.*

## CLIENT SPOTLIGHT

**African School of Excellence** — South Africa

In the underserved communities where ASE operates, qualified teachers are scarce. Students had proctors to manage them but no access to quality instruction.

We coached the founder to build a system using Claude Cowork and Gemini Gems that lets proctors generate full course material — syllabuses, lessons, unit tests, mid-terms, and finals — for any subject and grade level in minutes. Each student was then given access to a custom AI tutor trained on that material and versed in multiple teaching techniques: endlessly patient, always available, and calibrated to how each student learns.

The program is in its early stages, but every ASE student now has something that was previously out of reach — a personal teacher.